

Magnolia Manor of Inman

May 13, 2020

To Our Valued Residents, Families and Representatives:

We want to inform you that Magnolia Manor Inman has received confirmation that a resident has tested positive for COVID-19, which brings the total number of cases in our facility to 2. While we are disappointed that COVID-19 is in our facility, we are following the recommendations of our federal, state and local health officials and working hard to prevent further spread of this virus.

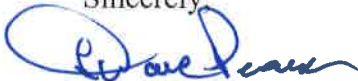
Only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering the building, all residents are continually monitored, Housekeeping is performing regular deep cleanings of the facility, staff receives education and wears personal protective equipment (PPE) as recommended by the CDC, group activities have been suspended and staff is providing individual activities for residents, we are implementing isolation protocols as required, and we encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

In an effort to provide you with up-to-date information about COVID-19 in our facility, we will notify you of newly confirmed cases of COVID-19 as well as when three or more residents and/or staff present with new onset respiratory symptoms that occur within 72 hours. We will also update you with any new steps we are taking to prevent and reduce the risk of transmission of COVID-19.

To ensure that all parties are notified as quickly as possible and have access to the most recent notifications, **we will post all updates on our facility website at www.magnoliamanorinman.com** under the COVID-19 information tab. We will provide specific updates to representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. We also encourage you to visit the CDC website (www.cdc.gov) to learn more about COVID-19 and how you can help prevent the spread of this virus.

We understand these uncertain times bring up many questions, and while we are making every effort to provide you with as much information as possible, we are happy to answer any questions or you have. Please feel free to contact us directly at 864-472-9055.

Sincerely,



Dave Pearson
Administrator